

## PORTFOLIO HOLDER/LEAD MEMBER UPDATE SUMMARY

PORTFOLIO:<sup>1</sup>

Customer and Community Services

CABINET DATE:<sup>2</sup>

5<sup>th</sup> October 2021

KEY ACTIVITIES SINCE  
THE LAST REPORT:<sup>3</sup>

Strategic meetings on shortages of drivers and loaders in waste  
Process for new Dorset Council area ASB and PSPO  
Ongoing review of leisure services provision  
Further work on one front door, libraries role in customer services going forward.  
Further work on out of hours call centre  
Libraries strategy steering group  
Governance review for JAS  
Redland sports facilities review.  
Informal Cabinet  
QE leisure consultation  
Costings on leisure centres after lockdown  
Performance management  
Meeting Towns and larger parishes DAPTC  
Various updates with Directors in Place  
Preparation for Festival of the Future

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<sup>1</sup> Enter the portfolio area

<sup>2</sup> Insert the date of the Cabinet meeting to which this summary update is to be reported

<sup>3</sup> Provide brief details of the meetings attended, key activities or project milestones completed since the last report

DELEGATED DECISIONS  
MADE:<sup>4</sup>

Reversionary interests museum grants

ANTICIPATED  
ACTIVITIES/MILESTONES  
FOR NEXT PERIOD:<sup>5</sup>

Continued work on route optimisation for  
domestic waste whole DC area

Consultation on QE management for leisure  
services

Consultation on Library Services and initial  
engagement with stakeholders and larger  
community on library strategy

Continued work on customer service offer and  
one front door

Out of hours service call centre review

Planning stage of enabling communities strategy

Continued work on HWB regarding use of leisure  
facilities and green space

Continued work on Dorset wide renewal of  
PSPO's and ASB's

Webinars for DAPTC members

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<sup>4</sup> Enter details of any delegated decisions made since the last meeting

<sup>5</sup> Provide details of key activities, project milestones or significant meetings anticipated in the next period